JAMES V. BROWN LIBRARY

Wi-Fi Hotspot Rental Guidelines

Borrowing and Fees

Adult patrons with library accounts in good standing* may borrow a Wi-Fi hotspot device for **$3 per day**. These devices can be borrowed for up to two weeks. Late fees are **$3 per day.** Patrons cannot borrow another device until all late fees are paid.

Patrons are required to pay for both the **date of checkout** and the **due date**. Hotspot devices must be returned to the library by 11:59pm on the due date.

No charge or late fees are assessed on Sundays, as the library is closed. Additionally, there will be no charge or late fees for scheduled closures, such as holidays or staff training days.

Unscheduled closures (snow days, emergencies, etc.) will not count as free days and patrons will be charged for these days. No refunds or extensions will be offered in compensation for unscheduled closures.

No refunds will be granted for early returns.

Wi-Fi hotspots are first-come, first-served, and cannot be reserved in advance (no “holds”).

Borrowers with overdue hotspots or outstanding fees related to hotspots will not be permitted to check out additional hotspots until their patron account is in good standing*.

The Library reserves the right to limit the ability to borrow these devices if borrowing privileges are abused.

*To be in good standing, the library account must have up-to-date contact information for the borrower and must be free of fines and fees.

Connectivity

Devices connect to the T-Mobile network and are dependent on their service area coverage. Due to this, these devices **may not function where you live or travel.** Please check the T-Mobile coverage map online to plan accordingly.

No refunds or extensions will be offered in compensation for poor or nonexistent connectivity.

Loss and Damage

Patrons who return hotspots with missing or damaged components (hotspot, case, charger, charging cable) will incur a replacement fee for the missing/damaged component(s) plus a $5.00 processing fee in addition to accrued late fees. These fees will be charged to the borrower's account.

Hotspots not returned after 30 days will be assumed lost and the account will be charged a replacement cost for all components plus a $5.00 processing fee in addition to accrued late fees.

There is no way to track these devices by location, therefore if a device is lost or stolen, the borrower is responsible for paying the replacement fees.

Item	**Replacement Fee**
Wi-Fi Hotspot	$50.00
Hotspot Case	$15.00
USB Wall Charger	$5.00
Type C Charging Cable	$5.00
Processing Fee	$5.00
Total Unit Replacement	$80.00

Date effective: April 21, 2023