

## Wi-Fi Hotspot Rental Guidelines

### **Borrowing and Fees**

Adult patrons with library accounts in good standing\* may borrow a Wi-Fi hotspot device for **\$3 per day**. These devices can be borrowed for up to two weeks. Late fees are **\$3 per day**. Patrons cannot borrow another device until all late fees are paid.

Patrons are required to pay for each day the device is borrowed, including both the **date of checkout** and the **due date** at the time of checkout. Hotspot devices must be returned to the library by 11:59pm on the due date.

There will be no charge or late fees assessed for Sundays, as the library is closed. There will be no charge or late fees for scheduled closures, such as holiday closures and closures for staff training.

Unscheduled closures (snow days, emergencies, etc.) will count as free days. Refunds will not be provided for unscheduled closures, but borrowers will receive an extension; after an unscheduled closure, library staff will adjust the due date of the borrowed hotspot according to the number of days of the closure (ex: closed for one day, extended for one day).

Wi-Fi hotspots may be requested in advance (via the hold function in the catalog). Wi-Fi hotspots will only be held by the library for three days. Only one hotspot may be checked out to an account at a time.

Borrowers with overdue hotspots or outstanding fees related to hotspots will not be permitted to check out additional hotspots until their patron account is in good standing\*.

The Library reserves the right to limit the ability to borrow these devices if borrowing privileges are abused.

When a patron returns a hotspot, they must wait 24 hours before checking out another hotspot.

\*To be in good standing, the library account must have current contact information for the borrower and must be free of any Lycoming County Library System fees.

### **Connectivity**

Devices connect to the T-Mobile network and are dependent on their service area coverage. Due to this, these devices **may not function where you live or travel**. Please check the [T-Mobile coverage map](#) to plan accordingly.

No refunds or extensions will be offered in compensation for poor or nonexistent connectivity. [Click here for coverage map.](#)

## **Loss and Damage**

Patrons who return hotspots with missing or damaged components (hotspot, case, charger, charging cable) will incur a replacement fee for the missing/damaged component(s). These fees will be charged to the borrower's account.

Hotspots not returned after 30 days will be billed as lost and the account will be charged a replacement cost for all components.

There is no way to track these devices by location, therefore if a device is lost or stolen, the borrower is responsible for paying the replacement fees.

<b>Item</b>	<b>Replacement Fee</b>
Wi-Fi Hotspot	\$50.00
Hotspot Case	\$15.00
USB Wall Charger	\$ 5.00
Total Unit Replacement	\$70.00